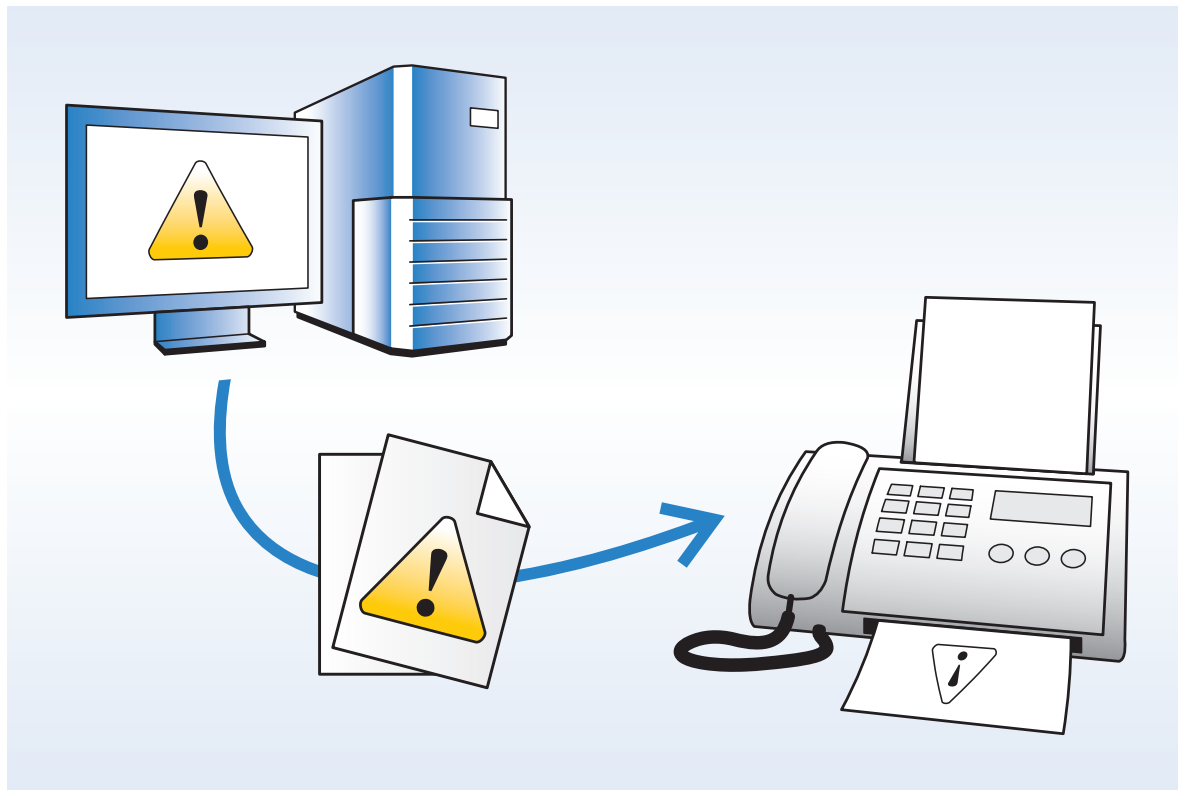## SM27 Fax

Overview

With the SM27 FAX software module, messages can be sent from the Neutrino BMS via fax. This software module adds to the functionality of the NOTEBOOK, OPERATING AND MALFUNCTION MESSAGES and MALFUNCTION MESSAGE SWITCH software modules.

With the functionality of this software module, messages can be sent automatically or manually to the persons of the stand-by service to inform them about the state of the TBE (Technical Building Equipment). These messages can be entered into a notebook file.

The prerequisite for transmitting messages depends on the various conditions. It can be defined that a collective malfunction message should be sent when several unconfirmed malfunction messages occur within a defined time period. Thus, the telephone costs can be reduced because the unconfirmed malfunction messages are suppressed (message shower) and only the collective malfunction message is sent as a message.

kieback&peter

Features

- Up to 100 stand-by groups for persons of the stand-by service can be set up.
- Any text information can be defined in a notebook file.
- Individual margins, a footer and a header can be set up for fax messages.
- Messages from the notebook can be sent to several persons manually.
- Collective malfunction messages with number of unconfirmed malfunction messages can be automatically sent as message to all persons of a stand-by group.
- Automatic redialing when persons are not available.
- Sent messages are displayed with date, time, and status in a journal.
- Messages for alarm texts of an alarm screen can be sent manually (optional).
- Messages with unconfirmed malfunction messages are automatically forwarded and sent through a malfunction message switching (optional).

Functional design

In order to be able to send messages to the persons of stand-by service via fax, stand-by groups with persons must be set up for this transmission mode in STAND-BY SERVICES. The messages are sent via a modem, which dials in the telephone exchange and sends the message via fax to all persons of a stand-by group.

The messages are displayed with date, time, name, telephone number and state in a journal in the notebook. The state indicates whether the message was sent or not sent due to a sending error.